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## HPE API Management SGF 3.4 and SOM 1.5, April 2016

### Product Questions

**Question:** Which API Management product versions are discontinued with this announcement?

**Answer:** HPE is announcing the End-of-Sale and End-of-Support dates of previous SGF and SOM releases as described below:

**End of Sale and End of Support for HPE SGF 3.4**

HPE SGF 3.4 product support will end on June 30, 2021.

HPE SGF 3.4 will be no longer orderable or available for purchase after June 1, 2017.

**End of Sale and End of Support for HPE SOM 1.5**

HPE SOM 1.5 product support will end on June 30, 2021.

HPE SOM 1.5 will be no longer orderable or available for purchase after June 1, 2017.

Please note that to ensure full platform software support, the corresponding Red Hat support should also be maintained. In some cases this may require extended support (ELS) from Red Hat. For details please refer to [https://access.redhat.com/site/support/policy/update\\_policies/](https://access.redhat.com/site/support/policy/update_policies/).

**Question:** What product numbers are affected by this discontinuance?

Part Number	Description
JK491AA	HP SGF 3.4 User Media
JK491AAE	HP SGF 3.4 User E-Media
JK371AA	HP SOM 1.5 User Media
JK371AAE	HP SOM 1.5 User E-Media
JA536AAE	HP SGF Restful web2.0 Gtw Per Server E-LTU
JB428AAE	HP SDP Policy Enf for SGF per Server E-LTU
JA650AAE	HP SOM Context Enabler E-LTU
JK372AAE	HP SOM BRMS E-LTU
JJ619AB	HP Partner Relationship Mgmt 1.5 Media
JJ619ABE	HP Partner Relationship Mgmt 1.5 E-Media

**Question:** Why is HP discontinuing these products?

**Answer:** This is in accordance with the HP CMS Software Support policy. Some support timeframes have been shortened due to the upcoming end of support for the required third-party products.

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## Product Questions

**Question:** Which API Management product versions are discontinued and when?

**Answer:**

SW version	End of Sales (Initial Installs)	End of Sales (capacity upgrades)	End of Support	Upgrade to:
SGF 3.4	Jun 1, 2016	Jun 1, 2017	Jun 30, 2021	SGF 4.1
SOM 1.5	Jun 1, 2016	Jun 1, 2017	Jun 30, 2021	SOM 2.1
<b>PREVIOUSLY ANNOUNCED</b>				
SGF 3.2	Dec 1, 2014	April 1, 2015	Dec 31, 2016	SGF 4.1
SGF 3.3	Dec 1, 2014	April 1, 2015	Dec 31, 2016	SGF 4.1
SOM 1.1-1.4	Dec 1, 2014	April 1, 2015	April 30, 2018	SOM 2.1

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**Question:** What versions of API Management products are currently available?

**Answer:** Currently available products include SGF 4.0, SGF 4.1, SOM 2.0, SOM 2.1, and API Mgt Connectors 2.1.

**Question:** What benefits does the new release of our product provide?

**Answer:** In 2015, HPE introduced new releases of our API Management software which provide new functionalities and reduced 3<sup>rd</sup> party support costs.

- **SGF 4.0** – The SGF (Service Governance Framework) is a Framework enabling customers to securely expose, manage, and govern APIs across multiple end-user services. With SGF 4.0, PRM (Partner Relationship Management) is will now be provided as an optional component of SGF. PRM allows CSP's to manage relationships with partners, developer communities (internal & external), content providers, and enterprises while also providing a marketplace for these partners to discover and subscribe to these APIs and view their usage. NEW FEATURES in SGF 4.0 include API Mashup Toolkit, Scriptable Policy Framework, Unified API Gateway, and the implementation of SGF as a VNF. Also, SGF 4.0 does not require any Red Hat JBoss Middleware subscriptions or a Red Hat Directory Server which significantly reduces ongoing support costs.
- **SOM 2.0 and SOM 2.1**- The SOM (Service Orchestration Manager) is a framework that provides capabilities for realizing APIs, creating policy enforcement services, business integration services, and agile application services. SOM can be used to define service logic as either a composite service API or as a business process that combines IT and network services. NEW FEATURES in SOM 2.0 include the implementation of SGF as a VNF. Also, SOM 2.1 does not require any Red Hat JBoss Middleware subscriptions which significantly reduces ongoing support costs.

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## Product Questions

<i>Question:</i>	Whom can I contact if I have more questions with regards to this product discontinuance?
<i>Answer:</i>	Please contact your Local CMS Sales representative, or Sandra Long.
<i>Question:</i>	Where can I find migration information for API Management products?
<i>Answer:</i>	Your local HPE CMS sales representative can help you get this information.
<i>Question:</i>	I plan to migrate my HPE Product environment using in-house technical resources. Where do I get all the required software?
<i>Answer:</i>	You can request the HPE media or E-media by contacting your local HPE CMS sales representative
<i>Question:</i>	I received this communication but I have already migrated my solution. Do I need to do anything?
<i>Answer:</i>	No, nothing more.
<i>Question:</i>	Can I extend my support if needed?
<i>Answer:</i>	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
<i>Question:</i>	What are my discontinuance options?
<i>Answer:</i>	Customers are encouraged to contact their local HPE CMS sales representative for help in determining migration options that meet their business needs. Beyond these dates and under certain conditions, Extended Support can also be purchased.
<i>Question:</i>	Should there be a defect with a version of our API Management Product for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
<i>Answer:</i>	HPE may choose to offer defect fixes at a premium price, depending on available resources.
<i>Question:</i>	If I am on a support contract, what will I be entitled to?
<i>Answer:</i>	You should have received a notification from your local HPE CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful.
<i>Question:</i>	What migration services are available to help me migrate?
<i>Answer:</i>	HPE CMS Solution Services can provide migration assistance as a services engagement. In addition, the product provides documentation for the migration process.

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Please contact your HPE Sales representative to discuss the advantages of migrating to the latest software releases and let us help you plan the best migration path to meet your needs.

Sincerely,

Sandra D. Long  
Product Manager, API Management  
HPE Communications and Media Solutions